

Volunteer Services Department University of Iowa Hospitals and Clinics

1st Friday Notes: June 5, 2009

Dear UI Hospitals and Clinics Volunteers,

Summer has arrived – Our summer college student orientation is this Sunday and our junior volunteer program begins June 18. Please say hello to our returning JV's and introduce yourself to our new junior volunteers. Thank you to all of our volunteers for continuing to serve our patients and families.

Please join us - Volunteer Services and Project Art are again partnering to sponsor a summer concert series. Join us in June, July, and August at noon on Thursdays on the Rooftop Café patio, Level 8, Elevator F. Each week will feature a different food special from the Rooftop Café. (Rain location: 7th Floor Atrium Dining Room).

Thursday, June 11: Billylee Janey Trio
Thursday, June 18: Larry Mossman and Ben Schmidt
Thursday, July 2: The Recliners
Thursday, July 9: Shinbone Alley
Thursday, July 16: Rich Webster Band
Thursday, July 23: The Beggarmen
Thursday, August 6: Jeffrey Morgan and Friends
Thursday, August 13: The Awful Purdies
Thursday, August 20: Betsy Hickock

Remember to Practice Good Hand Hygiene when Volunteering. Clean In...Clean Out! - Please remember to practice good hand hygiene procedures before, during and after your volunteer shift. For more information please consult the informational brochure from the Centers for Disease and Prevention Control found on our website: http://www.uihealthcare.com/depts/volunteerprogram/pdf/CDC_HandHygiene_Brochure.pdf

Volunteer Services Events:

- June 9, 9:00 am – 3:00 pm: Fourth Floor Salon Aveda Event – in 1JPP Lobby.
- June 9, 6:00 pm – 8:00 pm: Twilight Toast – Patient and Visitor Activities Center, UI Hospitals and Clinics.
- June 10, 9:00 am – 3:30 pm: Wild Rose Gifts Father's Day Event – in Wild Rose Gifts.
- June 18, 9:00 – 11:00 am: Junior Volunteer Career Seminar, East Room.
- July 3: University Holiday, Volunteer Services Offices Closed.

Friday Differences are the stories shared with us which show the impact Volunteer Services has on the patient/family experience at our hospital. This month, we share a personal story from one of our volunteers.

“My dog, Stuart and I are part of the UIHC Furry Friends Program. We visit pediatrics units once a week as often as we can. Recently, we were visiting a very sick and listless little patient. His abdomen was sore and swollen so Stuart sat on a chair right beside his bed. He asked his mom to roll him onto his side so he could see Stuart. When she did, he reached a hand out to Stuart, buried his hand in Stuart's fur and closed his eyes with a look of concentration. It was as if Stuart could transport him away for a little while. In fact, I think that is just what happened.”

Let us hear your story! – As always, we ask you to think about YOUR volunteer experiences and reflect upon what kinds of things have made an impact on you and our patients. We invite you to please respond back to this e-mail address: volunteerservices@uiowa.edu, and send us your thoughts and stories.

With thanks for ALL you do... Your friends in Volunteer Services