

Volunteer Services Department University of Iowa Hospitals and Clinics

1st Friday Notes: July 3, 2009

Dear UI Hospitals and Clinics Volunteers,

Happy Fourth of July! – We hope you are all enjoying your summer and have a safe and happy Fourth of July this year. Thank you to all of our volunteers for continuing to serve our patients and families.

Staff Volunteer Supervisor Featured – Please read the University of Iowa “Be Remarkable” article featuring Jane Wilkins, UI Hospitals and Clinics nurse and long-time Volunteer Services partner, who helped pilot the Touching Hearts Program at our hospital. The program incorporates several of our services including Touching Hearts bereavement clothing, the Preemie Project donations, and Cherished Portraits, which was recently awarded the 2009 Governor’s Volunteer Group Award. <http://www.uiowa.edu/be-remarkable/portfolio/people/wilkins-j.html>

Please join us - Volunteer Services and Project Art are again partnering to sponsor a summer concert series. Join us in July and August at noon Thursdays on the Rooftop Café patio, Level 8, Elevator F. Each week will feature a different food special from the Rooftop Café. (Rain location: 7th Floor Atrium Dining Room).

Thursday, July 9: Shinbone Alley
Thursday, July 16: Rich Webster Band
Thursday, July 23: The Beggarmen
Thursday, August 6: Jeffrey Morgan and Friends
Thursday, August 13: The Awful Purdies
Thursday, August 20: Betsy Hickock

Remember to Practice Good Hand Hygiene when Volunteering. Clean In...Clean Out! - Please remember to practice good hand hygiene procedures before, during and after your volunteer shift. For more information please consult the informational brochure from the Centers for Disease and Prevention Control found on our website: http://www.uihealthcare.com/depts/volunteerprogram/pdf/CDC_HandHygiene_Brochure.pdf

Volunteer Services Events:

- July 3: University Holiday, Volunteer Services Offices Closed.
- July 22: 1,000 hour luncheon, East Room, 12:00 – 1:00 pm.
- July 30, Volunteer Services booth at Johnson County Fair, Johnson County Fair Grounds, 10:00 am – 8:00 pm.
- August 13: Back to School Event, Fourth Floor Salon, 9:00 am – 4:00 pm.
- August 30: College Student Fall Orientation, East Room, 7:00 pm.

Friday Differences are the stories shared with us showing the impact Volunteer Services has on the patient/family experience at our hospital. This month, we highlight a few comments from our Junior Volunteers, who are participating in our eight week summer volunteer program and volunteering at our hospital.

“This job helped me to learn my way around the hospital. I liked how convenient it is for people and how it makes people happy to see the cart arrive” – Refreshment Cart Junior Volunteer

“It was fun giving out books to kids” – Patients’ Library Junior Volunteer

“It was really great getting to work with patients. We really enjoyed it!” - Clinical Cancer Center/Chemotherapy Suite Junior Volunteer

“I really enjoyed working with the staff the medical students...It made me feel I contributed to this great organization.” - Family and Internal Medicine unit, 6 RCW Junior Volunteer

Let us hear your story! – As always, we ask you to think about YOUR volunteer experiences and reflect upon what kinds of things have made an impact on you and our patients. We invite you to please respond back to this e-mail address: volunteerservices@uiowa.edu, and send us your thoughts and stories.

With thanks for ALL you do... Your friends in Volunteer Services