

Volunteer Services Department

University of Iowa Hospitals and Clinics

1st Friday Notes: August 7, 2009

Dear UI Hospitals and Clinics Volunteers,

August has arrived! – It is hard to believe that summer is coming to a close. Time has flown by. Thank you for sharing your time with us this summer.

Two concerts left...please join us - Volunteer Services and Project Art are again partnering to sponsor the last two concerts of the summer. Join us Thursday, August 13: The Awful Purdies, and Thursday, August 20: Betsy Hickok, at noon on the Rooftop Café patio, Level 8, Elevator F. Each week will feature a different food special from the Rooftop Café. (Rain location: 7th Floor Atrium Dining Room).

Kid Captain Program – During the 2009 University of Iowa football season, University of Iowa Children's Hospital is partnering with the Iowa Hawkeyes on a new program to honor current or former pediatric patients, and to celebrate their inspirational stories. The "Kid Captain" program will provide an opportunity for children treated at UI Children's Hospital to take the field with the Iowa Hawkeyes at Kinnick Stadium.

Those selected as a Kid Captain will:

- receive four game tickets, plus parking, to a 2009 Iowa Hawkeye home football game
- receive pre-game field access and photo opportunities
- receive a commemorative jersey
- be an honored guest for the pre-game coin toss at mid-field

Only parents or guardians may nominate a child for "Kid Captain." However, all faculty, staff and volunteers are invited to share information about this opportunity with parents or guardians. For details, rules, and to nominate a child for consideration, visit www.uihealthcare.com/children.

Children selected as a "Kid Captain" must be available to attend (in person) one of the home Iowa football games. Entries for the "Kid Captain" program must be received by August 16.

Calling crafters - Activities Therapy and Volunteer Services would like to offer craft kits for patients. We are looking for ideas for projects that would be suitable for most adult patients in a hospital setting, would be popular and cost-effective, and take 10 minutes to a couple hours to complete. Kits would be packaged in Ziploc bags and checked out from the Patients' Library, so could require some items which would be re-used. Projects ideas might include:

- A handmade card set (birthday, thank-you): with cardstock cut to size and supplied, and more costly stamps and ink pads which would be returned for use in the next kit.
- A padded picture frame kit: with mat pre-cut to size and padding and fabric supplies included.
- A dreamcatcher: with materials and a DVD for check-out of the craft and knots being demonstrated for this more involved project.

Do you have craft kit ideas? Please bring samples to the Volunteer Office! If you would be interested in serving on a craft kit committee, please respond to this e-mail.

Remember to Practice Good Hand Hygiene when Volunteering. Clean In...Clean Out! - Please remember to practice good hand hygiene procedures before, during and after your volunteer shift. For more information please consult the informational brochure from the Centers for Disease and Prevention Control found on our website: http://www.uihealthcare.com/depts/volunteerprogram/pdf/CDC_HandHygiene_Brochure.pdf

Volunteer Services Events:

- August 13: Back to School Event, Fourth Floor Salon, 9:00 am – 4:00 pm.
- August 17: Community Volunteer Orientation, East Room, 5:30 pm.
- August 26: Wild Rose Gifts Hawkeye Event, John Pappajohn Lobby, 1st Floor by Elevator I, 9:00 am – 3:30 pm.

- August 30: College Student Fall Orientation, East Room, 7:00 pm.
- September 3: Wild Rose Gifts & Wild Rose Books Late night Hours, in stores, 2:00 am – 4:00 am.
- September 7: University Holiday – Volunteer Offices Closed.

Friday Differences are the stories shared with us showing the impact Volunteer Services has on the patient/family experience at our hospital. This month, we highlight a few comments from some of our volunteers who responded to the question, “What one thing did I do today that made a difference?”

“I delivered emails and made someone smile” – College Student Office Volunteer

“I helped people get food and served food” – Junior Refreshment Cart Volunteer

“I washed wigs for cancer patients and made a display” – Fourth Floor Salon Volunteer

“Flower Deliveries – they always bring a smile” – Community Volunteer

Let us hear your story! – As always, we ask you to think about YOUR volunteer experiences and reflect upon what kinds of things have made an impact on you and our patients. We invite you to please respond back to this e-mail address: volunteerservices@uiowa.edu, and send us your thoughts and stories.

With thanks for ALL you do... Your friends in Volunteer Services