

# Volunteer Services Department

## University of Iowa Hospitals and Clinics

**1<sup>st</sup> Friday Notes: October 1, 2010**

**Dear UI Hospitals and Clinics Volunteers,**

The days are getting colder as fall arrives. We hope you have a great October!

**Flu Shot Information:** The UI Hospitals Flu Shot Clinic will begin on Monday, October 11, 2010. There is NO shortage of vaccine this flu season. Volunteer Services will send a separate email with the vaccination schedule and information next week.

This year all hospital volunteers will need to report to one of the UEHC Flu Shot Clinic locations and swipe their volunteer photo ID badge. At that time, you may decline for medical or religious reasons, or simply because you have obtained the vaccination elsewhere. We strongly encourage all volunteers to be vaccinated for your protection and for the protection of our patients and their families. It is the right thing to do! Thank you!

### **Volunteer Services Events:**

- October 7, 2010: Fourth Floor Salon Kenra/OPI Event – in Salon, 8:30 am – 4:00 pm.
- October 13, 2010: Wild Rose Gifts Jewelry Event – in Wild Rose Gifts, 9:00 am – 3:30 pm.
- October 27, 2010: Wild Rose Gifts Holiday Event – 1<sup>st</sup> Floor JPP Lobby, Elevator I, 9:30 am – 3:30 pm.
- November 25, 2010: University Holiday – Volunteer Offices closed.
- November 26, 2010: University Holiday – Volunteer Offices closed.
- November 29 -30, 2010: Fourth Floor Salon Annual Product Fair – 1<sup>st</sup> Floor JPP Lobby, Elevator I, 6:00 am – 5:00 pm.

**Friday Differences** are the stories shared with us which show the impact Volunteer Services has on the patient/family experience at our hospital. This month, we share personal stories from some of our new volunteers on our refreshment carts.

“Today I spent the whole three hour shift doing the refreshment cart with Cecily and I had a blast talking with the patients and staff. Also during the break at the eye center I talked with a patient about Hawkeye football and the upcoming game. It was great to get around the hospital and see the friendly faces!”

“Today I helped push the volunteer refreshment cart around the hospital waiting rooms. I met some new people and I am starting to recognize the different sections of the hospital. It is exciting to start figuring out where I am at!”

“This was my first time volunteering. I met many new people and had the opportunity to take around the volunteer refreshment cart. I have a general layout of the hospital forming. I know for a fact that at some point I will get lost. I saw many different things on all the floors. I can’t wait until next time.”

**Let us hear your story!** – As always, we ask you to think about YOUR volunteer experiences and reflect upon what kinds of things have made an impact on you and our patients. We invite you to please respond back to this e-mail address: [volunteerservices@uiowa.edu](mailto:volunteerservices@uiowa.edu), and send us your thoughts and stories.

With thanks for ALL you do... Your friends in Volunteer Services