

Spring 2005 Newsletter

***The best way to find
yourself is to lose
yourself in the
service of others
– Mahatma Gandhi***

The staff of Volunteer Services

*Mary Ameche
Twila Barnes
Mary Ann Heither
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Volunteers honored for service milestones

Five volunteers were welcomed into the 1000+ hour club at our last luncheon in the East Room on March 24th. Barb Boudreau began volunteering in January of 1991 and has contributed most of her hours through the Volunteer Services office. Flower delivery is one of her specialties! Linda Patterson joined our team in the spring of 1998, and has contributed most of her hours knitting baby hats from her home. Jill Stephenson began volunteering in August of 1999, four months after retiring from UIHC's Critical Care Lab. She has split most of her volunteer time between placements in the Otolaryngology Clinic and the Patients' Library. Lisa Walz volunteered her first 250+ hours from 1973 to 1983, utilizing her social work background and doing interpreting. Her more recent volunteer contributions have been through the Patients' Library. Keith Thayer came to us in February of 1995, referred by wife Nancy after he retired from the UI Dental Faculty. He began volunteering at the Rooftop Café and since then has filled in as the Volunteer Services daychair and now has the Friday Pomerantz cart route with Jan Cochran. In addition, Doris Hughes was honored for a remarkable 5,000 hours of service! She began volunteering in March of 1991 and reached 1,000 hours in 1994. Doris has spent time each week in the Patients' Library and as the Surgical Intensive Care Unit Waiting room receptionist.

Congratulations to all for their outstanding achievements. We look forward to our next recognition luncheon on May 25, 2005, when a record 11 volunteers will celebrate milestones.

Did you know?

- Volunteers have been part of UI Hospitals and Clinics for more than 30 years.
- In FY 2003-04, 1,274 volunteers donated 75,502 hours of service to UI Hospitals and Clinics.
- The equivalent financial value of these services would be well over one million dollars.
- Volunteer Services provided more than \$20,000 in scholarships to high school and college student volunteers last year.
- In 2004, nearly \$200,000 was contributed by Volunteer Services to support programs and services that benefit patients and their families at UI Hospitals and Clinics.



Volunteer Services News

New Photo ID Badges - Does your photo ID badge have ***your name on the back side*** of the badge? If not, plan to have your badge updated at Hospital Human Resources, C110 GH, during regular scheduled badging hours M,W,F 8-10 am. or T, Th 2-4:45p.m. Simply bring your old badge with you to exchange for the newer design. New badges have the University of Iowa ***Hospitals & Clinics*** logo on the front. For more information, contact Volunteer Services, 356-2515.

Iva Showalter was the winner of the \$50 gift certificate drawn from all volunteers who returned their competency assessment quiz to our office. Congrats, Iva, and thanks to all of you who responded in a timely manner to this important documentation request.

Do you like to bake? We are creating a baking “on-call” list for Volunteer Services. When a fundraising bake sale or special event comes up, we will contact our “on-call” volunteers with this information and you can decide if you would like to contribute. Contact Jean Reed (356-1241, jean-reed@uiowa.edu) if you would like to be included.

The Volunteer Services Gift Shop has been delighted to host four fabulous events during the Spring 2005 season. Please join us for our first Father’s Day event on Friday, June 10 in the 1st floor Colloton Atrium Lobby. We are so grateful to all our wonderful Gift Shop volunteers who give so generously of their time and talents to make these events extraordinary! On April 4 the Volunteer Gift Shop hours expanded, opening Monday-Friday at 7:00 am. Also, the quarterly 2:00-4:00 a.m.(!) opening for night staff has been very well received. The next “late night” will be Thursday, June 2. Exciting news—a new Gift Shop is on the horizon! Preliminary planning has begun with a 2007 expected opening in our new main lobby. Thanks to you, our volunteers, for making all of this possible!!

Rooftop Café has begun offering specialty salads from Bread Garden in addition to their popular soups and sandwiches featured daily. Stop by today to check out the great selection.

The Fourth Floor Salon will host a Back to School event August 17. Karen Kaalberg, our Kenra,

Biolage, Sleek Look and OPI distributor, will be here to demonstrate and answer questions. Stop by the Salon to see the new manicure table, new hydraulic chairs and new printer, all made possible by the financial support of Volunteer Services in honor of Sally Kruse’s 5,000 volunteer hours. Thanks Sally, for helping keep the salon up-to-date.

The stylists have just recertified for the ***Look Good, Feel Better*** program. This free, national program for cancer patients aides them with skin care and make-up issues, wig fitting, scarf tying and hats. The Salon is always in need of hat and scarf donations to support this program.

Volunteer Travels - Volunteer Services' sixth annual "Shop ‘til you Drop" adventure to Chicago will be Thursday, November 17, 2005! You can choose either shopping on Michigan Avenue in downtown Chicago or attending the musical "Once Upon A Mattress" at Drury Lane Theatre, a matinee show with luncheon package. Plan to join us!

Hospital News

Staff/Faculty/Volunteer Forums with Director and CEO Donna Katen-Bahensky

Please mark your calendars and plan to attend one of the following important sessions with our hospital CEO:

Tuesday, May 17, 10-11a.m. (East Room) and 2-3p.m. (East Room).

Wednesday, May 18, 2-3p.m. (East Room).

Thursday, May 19, 10-11a.m. (Rembolt) and 2-3p.m. (East Room).

And be sure to record volunteer hours for your time spent attending these valuable meetings.

New MMR Immunization Policy - When volunteers and staff report to the UEHC for their annual TB test, they will be informed of our hospital’s new immunization policy, requiring documentation of the following three immunizations or appropriate blood screenings (titers). If you do not have and cannot get the documentation, MMR shots are offered free of charge to current volunteers at the clinic. Titers are not offered but may be obtained from a personal physician if preferred. If health reasons prevent you from having these immunizations, a letter signed by your personal physician may be accepted as well. Please note the following immunization requirements (*continued on page 3*):

Your earnings at work...

The Volunteer Services Board approved the following fund requests for February:

1. Lisa Moser, CHAMPS, requested \$225 for the purchase of table decorations for the CHAMPS Patient Recognition Brunch. The request was recommended for partial funding in the amount of \$100.
2. Abby Glanville, Project Art, requested \$1,000 to help fund the *Aging in America: The Years Ahead* display at University of Iowa Hospitals and Clinics. The request was recommended for full funding.
3. Patty Kane, Nursing, requested \$250 to purchase board games, puzzles, playing cards and other appropriate materials for "personal enrichment groups" for psychiatric patients. The request was recommended for full funding.
4. Robin Hennes and Karen Stenger, Guest Services, requested \$3,300 to purchase Arjo Stedy, a non mechanical device that allows the patient to stand themselves from a vehicle and then sit comfortably and securely during the transfer to a wheelchair. The request was recommended for full funding.
5. Kim Lopez, CVICU/4JCE, requested \$400 to purchase sympathy cards from Jo Eland's collection for the families of patients. The request was recommended for full funding.
6. Lindy Malmin, Nursing/4JPE requested \$99 to purchase sympathy cards for the bereavement program. The request was recommended for full funding.

The total of these approved requests was \$5,149. *It's the work of our volunteers in the Gift Shop, Rooftop Café and carts and Fourth Floor Salon businesses that makes these generous gifts possible.*

1. Two measles (rubeola) vaccines (after first birthday) on or after 1/1/1968 or positive titer.
 - a. If born before 1957, require proof of *one* measles vaccination or positive titer.
2. One rubella vaccine (after first birthday) on or after 1/1/1970 or positive titer.
3. One mumps vaccine (after first birthday) or positive titer. If born before 1957, exempt.

Options for official documentation are: an immunization card with vaccine dates, a copy of hospital or clinic notes with dates, a letter signed by MD or nurse at the office, OR a copy of the positive titer result with date of test on official letterhead and signed by MD or nurse at office.

Thank you for your cooperation in complying with these important guidelines, for the protection of staff, volunteers and patients alike!

Reminder: Update Your TB Test Annually During Your Birthday Month - In accordance with recommendations by the Centers for Disease Control and Prevention and the Occupational Safety and Health Administration, all University of Iowa Health Care employees, students and volunteers are required to undergo an annual TB test in the University Employee Health Clinic (UEHC). Those who have had a skin reaction to the test in the past are required to have an annual TB review in UEHC.

It is your responsibility to report to the UEHC, first floor Boyd Tower, any time between 7:30 a.m. and 5 p.m. Monday, Tuesday, Wednesday, or Friday annually during your birth month. Bring your green patient identification card with you to the UEHC (obtainable from registration in the main lobby) and be sure to wear your photo id badge. This annual review is mandated by law and hospital policy and compliance is a condition of continued employment for all UIHC employees, students and volunteers. Thank you for protecting yourself as well as our patients by complying with this important regulation.

YOU are eligible for SHARE! SHARE is a non-profit organization dedicated to providing affordable quality food packages to community volunteers. Any active hospital volunteer is eligible to receive a monthly food package for \$15 (savings of up to 50%). For more information, stop in the Volunteer Services office or call Marianne with Iowa City SHARE at 339-5958.

Check Out Your Web Site -

www.uihealthcare.com/volunteers for all kinds of information including our 2005 event calendar, information on the Furry Friends program and the thank you ad from our hospital for National Volunteer Week.

May 10 Contributions and Donations Committee Mtg
May 12 Junior Volunteer Parent/Student Orientation
May 17-19 Staff/Faculty/Volunteer Forums with Director
and CEO Donna Katen-Bahensky
May 24 Volunteer Services Advisory Board Mtg
May 25 1000+ Hour Volunteer Luncheon, East Room
May 30 University Holiday - Volunteer Office Closed
June 2 Volunteer Twilight Toast
June 10 Gift Shop Father's Day Atrium Lobby Event
June 12 Summer College Student Orientation
July 4 University Holiday - Volunteer Office Closed
July 27 1000+ Hour Volunteer Luncheon, East Room
Aug 9 Contributions and Donations Committee Mtg
Aug 17 Fourth Floor Salon Back to School Event
Aug 23 Volunteer Services Advisory Board Mtg
Aug 28 Fall Semester College Student Orientations