

Winter 2005 Newsletter

An amazing nineteen volunteers have joined the 1,000+ hour club at our hospital since our last newsletter!

***I slept
And dreamt that life
was all joy.
I awoke
And saw that life was
but service.
I served
And understood that
service was joy.
– Tajore***

***Wishing you joy this
holiday season!***

***The staff of
Volunteer Services***

*Mary Ameche
Twila Barnes
Mary Ann Heither
Sandy Joynt
Julie Kinsinger
Liz Owen
Judy Quigley
Jean Reed
Jennifer Ruppert
Patty Sterner
Bernie Wagner*

- **Karin Boezaart** began volunteering in January of 2002 and quickly became an irreplaceable member of our office team, often seen at our receptionist desk.
- **Bonnie Bryce** joined us in the fall of 2001. She has regular shifts at our Rooftop Café, Gift Shop and most recently in our new Gift Shop/Rooftop Café satellite, Cradle and All.
- **Sue Clemens** began volunteering in May of 2001 at the Ronald McDonald House, and now has a regular shift in the office as well as being the volunteer lead for the SICU waiting area.
- **Deborah Eimen** began recording individual hours in August of 2004. She knits baby hats and is a staff nurse in labor and delivery where she sees her handiwork put to use!
- **Mary Jane Harris** began volunteering in 1995 and has shared a weekly Pomerantz cart route ever since, with recent shifts at Cradle and All as well.
- **Janice Hining** began volunteering in 2000 and has contributed in the Volunteer Office, as a cuddler on the peds inpatient units and as a blood drive volunteer.
- **Dean Johnson** came to us in December of 1997, part of a twosome our office team has come to refer to as “The Dynamic Duo.” Dean and Don have proprietary interest in our Thursday morning hospitality cart route.
- **Shirley Kelly** began volunteering in 1995 and has spent all her hours in the Patients’ Library.
- **Barbara Lee** began recording hours in 1999. She contributes as a member of the Heartbeats choir and through Children’s Miracle Network.
- **Shawn Linn** joined the volunteer team in 1996 and contributes from the Volunteer Services office where he is our official office recycler and medical record specialist!
- **Carol Loesch** began volunteering in 1996 and spent time first in the Gift Shop and more recently in the Patients’ Library as well as occasionally subbing on our cart routes.
- **Maggie Mears** began volunteering in 1992 as a Junior Volunteer. She has since helped out at Rooftop Café and on the hospitality carts, and is a regular office volunteer.
- **Marcia Murphy** rejoined our volunteer team in the April of 2003, and has spent all her hours since contributing through the Patients’ Library.
- **Judy Obr** began volunteering in February of 1998, contributing in the Cancer Information Service and as a cuddler on the pediatric inpatient units where she currently serves as a volunteer coordinator.
- **Shirley Pate** began volunteering in April of 2002 after retiring from our hospital and has helped out in our office and at Rooftop Café.
- **Heather Putney** began as a Junior Volunteer in 1998, and has grown with us over the years, serving on our SLB and coordinating student placements including RMH and our ICN cuddlers as well as regular shifts in our Gift Shop and at Rooftop Café.
- **Jay Rhiner** came to us in June of 2003 and spent his hours delivering Noon News and flowers and helping in the Volunteer office and in the Patients’ Library.
- **Glennis Stutzman** began volunteering in February of 2000. She comes in from Wellman and has been a cuddler. She currently contributes in the Volunteer Services office and the Gift Shop storeroom.
- **Don Tjaden** is the other half of the “Dynamic Duo,” and came to us in 1997. Thursdays haven’t been the same since!

With sincere thanks and congratulations to all for their outstanding achievements!

More milestones reached

In addition to our new 1,000 hour volunteers, **Sherle Kasik** was honored for reaching 5,000 hours and **Rhoda Vernon** for 10,000 hours at our May luncheon. Sherle began volunteering in 1973 and has always had ties with our Gift Shop, though has also given tours, escorted patients, and served on our coffee cart as well as on various boards and committees. She reached 1,000 hours in 1980. Rhoda was one of our “original” volunteers, and began volunteering with the inception of the program in 1972. She reached 1,000 hours in 1978 and was only the 4th volunteer to reach 5,000 hours here back in 1986. She has held many roles in our program, from board and committees to Patients’ Library and escorts, and has had a regular shift in our SICU waiting area for most of her tenure. Her newest placement has been contributing in our Gift Shop storeroom.

Our volunteers who reach 5,000 hour increments of on-site service are honored with funding for special projects they help identify which support our patients and their families. The following 5,000 hour milestone celebrations recently occurred:

- In August Marjorie Cantor’s funding supported new furnishing in the 6RCP (general medicine) family waiting area.
- Marvalene Hendrickson funded \$3,000 for nurses to provide outreach diabetes education in schools and also purchased a high tech continuous glucose monitor.
- Gwen Lowe supported the purchase of an ice machine and DVD players and movies for the chemotherapy bays.
- Sally Kruse funded a new manicure chair, manicure table and a printer/copier in the Salon.
- Shirley Sterner supported new furnishings for the Dialysis Waiting Room.
- Gen Earle supported new furnishings for the Low Vision Clinic.

We are currently working on distribution of funds for four more of our fabulous 5,000+ hour contributors!

Volunteer Services News

The Volunteer Services Gift Shop - Happy Holidays! 2005 has been an exciting year for our Gift Shop - new greeting cards, a more “open” look,

extended hours to serve our wonderful clientele, fabulous events and great volunteers who have embraced all these changes. We salute all of you for being wonderful caregivers, listeners, way finders, hostesses and cashiers. Thanks for giving every day of the year!

Welcome Julie – Stop by Volunteer Services to meet our new secretary, Julie Kinsinger. Julie’s smiling face is a welcome addition to our office. She has been with the University 5 years and we are thrilled to have her on our team!

Volunteer Travels - Our bus to Chicago was full as we ventured to the big city on November 17th for shopping, theatre and good cheer. Keep your calendars free for next November 16 or 17 to join us for this annual event.

Come “Roar” with us on Thursday, April 6, as we travel to the Des Moines’ Civic Center for the afternoon performance of ***Lion King***. Our trip’s itinerary is not yet complete but will include lunch. Please call Volunteer Services today to put your name on our mailing list for this adventure.

Strong Volunteer Leadership – Our heartfelt appreciation goes out to our Board and committee members. Thank you for supporting our hospital in yet another way.

Contributions and Donations Committee: Deb Hedinger, Sherle Kasik, Jerry O’Brien and Karen Sivitz. Retiring members are Salam El-Khoury and Linda Schrock.

Special Events Committee: Jan Weigelt and Rhoda Vernon.

Volunteer Services Advisory Board: Donna Besgrove, Karin Boezaart, Carol DeBruyn, Doris Hughes, Marsha Karniski, Tom Meyers (past chair), Linda Schrock, Jean Spector (chair-elect), Nancy Thayer, and Jean Whiting (chair). Retiring members are Margaret Loghry (past-chair), Carl Christensen, Gen Earle and Anita Spenler.

Thank you all for your service!

Check Out Your Web Site -

www.uihealthcare.com/volunteers for all kinds of information including our 2006 event calendar.

Your earnings at work...

The Volunteer Services Board approved the following fund requests in May and August:

1. Cynthia Forbes, Nursing/MSII/6RCW, \$1610.25 for the purchase of a Peditascan Model 200 to assist nurses in starting IVs and drawing blood from patients who have difficult access.
2. Barb Young, Rehabilitation Therapies, \$160 to purchase two tomato kits for a patient garden.
3. Deb Starr, Nursing, Rheumatology Clinic, \$100 for a new VCR to show patient education tapes.
4. J. Locher and M. Kellor, 7RCW, \$250 to purchase multiple copies of "Where Do Balloons Go?" for children who attend the UIHC annual bone marrow transplant memorial service.
5. Lynn Wright, The Heartbeats Choir, \$500 to purchase new music for the UIHC Staff/Volunteer Choir.
6. Linda Liedtke, Social, Patient and Family Services, \$5000 for the Patient Support Fund to meet emergency needs of patients and families including food, shelter, clothing, transportation and medication co-pays.
7. Kelly Donovan and Jon Mitchell, Rehabilitation Therapies, \$600 to purchase popcorn poppers, board games, various art supplies and stress management videos for the three adult psych units.
8. Mindy Egeland, Patients' Library, \$1350 to purchase new Playstations for adult patients, \$2550 to purchase 17 DVD/VCR players for patients, and \$2500 to purchase five laptops for adult extended stay patients.
9. Community and Patient Relations, \$5000 to sponsor a health promotion and wellness program called "Grow Strong/Live Long" to Girl Scouts in Johnson County.
10. Ann Freyenberger, CWS, \$600.00 to develop an obstetrical patient video into Spanish to enhance prenatal education in the various Family Practice Clinics, Labor and Delivery and Mother/Baby Unit.
11. Rhonda Evans, Adult Blood & Marrow Transplant, \$80.00 for Bereavement Committee postage.
12. Bridget Burke, Nursing Burn Unit, \$175.00 for a skin grafting teaching manual in English and Spanish.
13. Karen Blonigan, BHS 2 JPW, \$135.00 to purchase a new microwave.
14. Michele Gobush, Burn Unit, \$1,000.00 to help fund a burn survivor day in December 2005.
15. Sue Bouslog, Burn Treatment Center, \$2,000.00 to develop a brochure to be utilized by patients and their families to assist them in obtaining affordable, available and alternative dressing supplies.
16. Nancy Lane-Gipson, Pulmonary Rehabilitation, \$1,500.00 to support a trip to the Old Creamery Theatre in Amana for the Pulmonary Rehabilitation patients and a spouse or caregiver to see *Always Patsy Cline*.

The total of these approved requests was \$25,110.25. *It's the work of our volunteers in the Gift Shop, Rooftop Café and carts, Fourth Floor Salon and at our lobby events that makes these generous gifts possible.*

Hospital News

Staff/Faculty/Volunteer Forums with Director and CEO Donna Katen-Bahensky

Please mark your calendars and plan to attend one of the following important sessions with our hospital CEO:

Tuesday, Feb 7: 10am and 2pm (East Room)

Wed, Feb 8: 2pm (Braley Conf. Room, LLPFP)

Thurs, Feb 9: 10am and 2pm (East Room)

And be sure to record volunteer hours for your time spent attending these valuable meetings.

Reminder: Update Your TB Test Annually During Your Birthday Month - In accordance with recommendations by the Centers for Disease Control and Prevention and the Occupational Safety and Health Administration, all University of Iowa Health Care employees, students and volunteers are required

to undergo an annual TB test in the University Employee Health Clinic (UEHC). Those who have had a skin reaction to the test in the past are required to have an annual TB signs and symptoms review in UEHC.

It is your responsibility to report to the UEHC, first floor Boyd Tower, any time between 7:30 a.m. and 5 p.m. Monday, Tuesday, Wednesday, or Friday annually during your birth month. Bring your green patient identification card with you to the UEHC (obtainable from registration in the main lobby) and be sure to wear your photo id badge. This annual review is mandated by law and hospital policy and compliance is a condition of continued employment for all UIHC employees, students and volunteers. Thank you for protecting yourself as well as our patients by complying with this important regulation.

Jan 2 University Holiday, Volunteer Office closed
Jan 16 University Holiday, Volunteer Office closed
Jan 22 Spring Semester College Student Orientations
Feb 14 Gift Shop Valentine Atrium Lobby Event
Feb 14 Contributions & Donations Committee Meeting
Feb 14 Valentine's Flower Delivery
Feb 22 1000+ Hour Volunteer Luncheon, East Room
Feb 28 Volunteer Services Advisory Board Meeting
March 22 Gift Shop Annaleece Atrium Lobby Event
April 12 Gift Shop Garden Atrium Lobby Event
April 23-29 National Volunteer Week!
April 30 Junior Volunteer Applications Due
May 9 Contributions & Donations Committee Meeting
May 10 Gift Shop Mother's Day Atrium Lobby Event
May 23 Volunteer Services Advisory Board Meeting
May 29 University Holiday, Volunteer Office Closed
June 8 Volunteer Twilight Toast